

customerservice@university-bank.com



## 1. LOGIN WITH CURRENT ID AND PASSWORD.

## 2. COMPLETE DATA VERIFICATION.

# 3. ONE-TIME PIN CHALLENGE. SELECT AN OPTION FOR CODE DELIVERY

University.	First Time Login  Required fields:  User ID, Email Address, and one of the Optional fields	As a security precaution, we need to verify your identity before you can proceed quick process helps us keep your account safe.  Please choose one of the following options.
User ID	Last Name (Optional)	Send me a text message
		We will send you a text message with a confirmation code.
Password	Email Address	(xxxx) xxxx-7636
		Send Me A Text Message
	UserID	Call my phone
Log In		We will call you and provide a confirmation code.
Forgot Password?	Mobile Phone (Optional)	(xxx) xxx-7636
	modile i more (optional)	Call My Phone
Register Supported Browsers Privacy Policy Disclaimer	Cancel Submit	Concel  Why am I being asked this?
Sign In Problems FAQ		every unit suring sossess sites:

#### 4. INPUT CONFIRMATION CODE.

### **5. RESET PASSWORD.**

dentity Verification	University
We are sending a text message to the mobile number you selected. Please enter the code contained in the text message.  Confirmation Code  Cancel Submit	First Time Login  Passwords must be 3 to 32 characters long and must contain all of the following: a lowertose letter (a-z), an uppercase letter (A-Z), a digit (0-5), and a special character (-1845%-A-1866
Why am I being asked this?	

#### 6. ACCEPT TERMS AND CONDITIONS.

#### 7. ACCESS THE ACCOUNT SUMMARY PAGE.



